

## Terms & Conditions

### 1. Introduction

1.1 Amorepacific Singapore Pte Ltd (hereafter referred to as “the Organizer”) will be conducting the Sulwhasoo Holistic Beauty lucky Draw (hereafter referred to as “Lucky Draw”)

1.2 This Lucky Draw is valid from 1 May, 2019 to 30 June, 2019; only for participants who made a minimum purchase of SGD\$250 (nett) at any Sulwhasoo counters or boutiques.

1.3 With minimum purchase of and inclusive of a First Care Activating Serum EX:

- a. \$250 nett spend - Customers will secure 1 slip to enter the lucky draw. VIP customers will secure 2 slips to enter the lucky draw. VVIP customers will secure 3 slips to enter the lucky draw.
  
- b. \$500 nett spend - Customers will secure 2 slips to enter the lucky draw. VIP customers will secure 4 slips to enter the lucky draw. VVIP customers will secure 6 slips to enter the lucky draw.
  
- c. \$800 nett spend or more - Customers will secure 3 slips to enter the lucky draw. VIP customers will secure 6 slips to enter the lucky draw. VVIP customers will secure 9 slips to enter the lucky draw.

1.4. Winners of the Lucky Draw (hereafter referred to as “winners”) will be identified by the names indicated on the lucky draw slips. There will strictly be no substitution or amendments to be made when the lucky draw is concluded.

### Important dates

Dates	Details
1 May - 30 June 2019	Lucky Draw Period
5 July 2019	Winners will be announced via phone call or email notification
12 July 2019	Winners will collect their prizes in person at Amorepacific Singapore Office

## **2. Eligibility**

2.1 During the promotion period from 1 May, 2019 to 30 June, 2019, customers who have successfully made a minimum purchase of SGD\$250 nett (inclusive of First Care Activating Serum EX), at listed Sulwhasoo counters or boutiques on Sulwhasoo Singapore website (excluding Travel Retail subsidiary), will be eligible for the lucky draw.

- To enter the lucky draw, customers must present their receipts and submit personal information including full name, NRIC, contact number and email address at the cashier point.
- Eligible customer must be residing in Singapore, aged 21 or above.

2.2 Incomplete details on the Lucky Draw forms will be disqualified

2.3. By participating in the campaign, participants are deemed to have accepted and agreed with all the terms and conditions herein ("T&C") including the publication of the names and last 4 digits and alphabet of NRIC of lucky draws' winners in Sulwhasoo website or social media accounts for the purpose of prizes announcement.

2.4. Each registration of the lucky draw confirmed by the organizer's employees is counted as a chance(s) towards entering the lucky draw. Duplicated registrations will be applicable for the organizer's VIP, VVIP customers (status in Year 2019) who will enjoy double or triple the chances towards the lucky draw for the following tiers - \$250 nett, \$500 nett and \$800 nett.

## **3. Prizes and Selection of Winners**

3.1 The lucky draw prizes are non-exchangeable for cash and/or other gifts, are non-refundable, non-returnable and non-transferable.

3.2 Grand Prize of Sulwhasoo Holistic Beauty Trip: Three winners for a round-trip air tickets (hereafter referred to as "Ticket") to Seoul, a 4D3N hotel accommodation and the experience of a specially-curated Sulwhasoo itinerary; sponsored by the organizer. Dates of travel are fixed: 31 October, 2019 to 3 November, 2019. Validity for booking of air ticket will be till 12 July, 2019. If winner(s) is not able to travel on these indicated dates, prize will be deemed forfeited and the next winner will be announced

- Conditions of the Grand Prize
  - All Air Tickets are business class tickets. Selection of carrier is final and will be decided by the organizer. The organizer reserves the right to change the airline without prior notice.
  - Winners are required to head to Amorepacific Singapore Pte Ltd, 8 Cross Street, Manulife Tower, Level 25, S(048424) for the flight booking with their original and valid passport on 12 July, 2019. Once the flight booking is made, no change is allowed.

- The Free Air Tickets will only be for the travel period from 31 October, 2019 to 3 November, 2019 and subject to below blackout period
- Winners are strictly not allowed to bring additional plus one on the Sulwhasoo Holistic Beauty tour
- Free Air Tickets have to be issued at least 7 days before departure date.
- Once booked and issued, the Free Air Ticket itself shall be non-refundable and non-changeable for any reason. Seats are subject to availability of selected flight.
- The 4-Day-3-Nights Hotel Accommodation will be a room for 1 pax each. Selection of hotel and room is final and will be decided by the organizer
- The terms and conditions in this Clause are to be read in conjunction with and subject to any other terms and conditions in relation to the Free Air Tickets. Details of the related terms and conditions are available upon request made to the organizer's customer service email at [cs.sulwhasoo@sg.amorepacific.com](mailto:cs.sulwhasoo@sg.amorepacific.com)
- The organizer is not responsible if winner is unable to travel due to any unforeseen reasons such as illness, no annual leave etc.
- The free round-trip tickets includes fuel surcharge, administration, airport security charges, tax and accommodation. However, it does not include other expenses that are not indicated such as personal travel insurance, telecommunications, travel allowances etc.

3.3 Second Prize: One winner to be presented with Sulwhasoo SGD\$2,000 product voucher. Validity of product voucher till 31 August 2019. Strictly no extension of product voucher.

3.4 Third Prize: One winner to be presented with a pair of Sulwhasoo Facial Treatment voucher (limited to either the Timetreasure Renovating Treatment OR the Harmonizen Regenerating Treatment) Validity of voucher till 31 October, 2019.

3.5 Consolation Prize: Five winners to be presented with a \$100 Dining Voucher each, valid at Yan Restaurant at National Gallery Singapore. Validity of voucher till 31 October, 2019.

3.6 The winners will be randomly drawn from the pool of participants of the 'Sulwhasoo Holistic Beauty Lucky Draw' that are eligible for the lucky draw.

3.7 All prizes must be redeemed at Amorepacific Singapore Pte Ltd, 8 Cross Street, Manulife Tower, Level 25, S(048424) by 12 July, 2019, in person with original passport or NRIC and the original lucky draw slip. The prize will be assumed as forfeited and no substitution may be replaced if it is not redeemed within the above redemption period.

Alternatively, the winner can appoint an authorised person to collect the prizes on his/her behalf with a signed authorization letter. The organizer shall have the right to request each winner/authorized person to present his/her identity proof for verification purpose when such winner/authorized person comes to collect the prizes. If the winners do not collect the prizes

by the designated date, 12 July, 2019, the organizer reserves the right to disqualify their eligibility to receive the prizes.

3.7 Draw results will be announced on the organizer's social media accounts (Instagram or Facebook) on 5 July, 2019. Winners will also be notified by a phone call and an email notification to collect their prizes. If any winner is unreachable by 9 July, 2019, the prize will be deemed as forfeited.

#### **4. Other Terms and Conditions**

4.1 Employees of Amorepacific Singapore Pte Ltd, and their immediate family members are not eligible to participate in this campaign.

4.2 The organizer reserves the final right of decision to verify the eligibility of all participants. In case of dispute, the organizer reserves the right of final decision.

4.3 The organizer also reserves the right to vary the terms and conditions herein at any time at its absolute discretion without notice.

4.4 The organizer accepts no liability for any matters relating to the Prizes.

4.5 The organizer will not disclose personal data for any unauthorized purpose nor sell any personal data it collects.

4.6 The organizer and its associated companies accept no responsibility for any tax implications that may arise from the redemption gifts or the use thereof. Any tax filing obligation or any tax payment due to any tax authority as a result of receipt of the redemption gifts remain the sole responsibility of the winner. It is the responsibility of each winner to seek independent advice on the possible implications this may have on their own financial situation.

4.7 Except for any liability that is stated by the law, the organizer is not responsible for, and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the organizer's control); (b) any theft, unauthorized access or third party interference; (c) any cancellation of the booking by the winner) due to any reason beyond the reasonable control of the organizer; (d) any tax liability incurred by a participant; or (e) participation of the lucky draw.